

Critical Information Summary

Welcome to Vodafone. Here you'll find some important info. It's a good idea to read it through, just so you're across everything. It'll help you understand things like how much you pay and what that gets you.

\$40 Combo Plus Recharge

Information about the service. Vodafone Prepaid Mobile Phone Recharge.

Cost of recharge	With each recharge you get						
	Standard National Voice calls	Standard National TXT	Standard International TXT	Standard International voice minutes	Included Data for use in Australia	Free Data for recharging online for use in Australia	Expiry
\$40	Infinite	Infinite	50	500 minutes to Zone 1 countries and 100 minutes to Zone 2 Countries	20GB	0.5GB	35 days

Any unused inclusions will expire at the end of your recharge.

Bundling: You don't have to bundle this service.

Phone: Bring your own phone, speak to us or check out our website to find out which phones you can get on Vodafone. Additional costs apply.

Personal use only, and Vodafone's Fair Use Policy applies to any unreasonable use of Recharge inclusions.

This includes use of any 'unlimited' or 'infinite' offerings. See vodafone.com.au/aboutvodafone/legal/fairusepolicy

Information about pricing

	Amount	What does this mean?
Cost of recharge	\$40	This is the amount of money you need to pay for this recharge.
Expiry period	35 days	Once you activate your recharge you have this many days until your inclusions will expire.
A 2 minute standard national voice call costs	Infinite	No additional cost. These calls are included in the cost of the recharge
Standard National TXT costs (160 characters incl spaces)	Infinite	No additional cost. These TXTs are included in the cost of the recharge.
Standard International TXT costs (160 characters incl spaces)	50	No additional cost. These TXTs are included in the cost of the recharge.
Data usage rate in Australia	Not applicable	Once data inclusion is used, you will need to purchase a data pack or recharge to continue using data.
Standard National call charge increments	60 seconds	Call charges are calculated in 60 second increments.
Standard International voice calling	500 minutes to Zone 1 countries	Minutes to Zone 1 countries can be used to make standard international voice calls to the following countries: Canada, China, Germany, Guam, Hong Kong, Iceland, India, Ireland, Japan, Malaysia, Mexico, New Zealand, Norway, Puerto Rico, Romania, Singapore, South Korea, Sweden, U.K., U.S.A. Calls charged in per minute increments. Excludes premium services, special and overseas free phone numbers and video calls. For all other country rates see www.vodafone.com.au/idd .
	100 minutes to Zone 2 countries	Included minutes to Zone 2 Countries can be used to make standard voice calls to : Andorra, Argentina, Austria, Bahrain, Bangladesh, Belgium, Bermuda, Bolivia, Brazil, Brunei, Cambodia, Cayman Islands, Chile, Colombia, Costa Rica, Cyprus, Czech Republic, Denmark, Dominican Republic, Egypt, Faroe islands, France, Gibraltar, Greece, Guadeloupe, Guatemala, Holy See (Vatican City State), Hungary, Indonesia, Israel, Italy, Kazakhstan, Kuwait, Laos, Lebanon, Luxembourg, Macau, Malta, Mongolia, Mozambique, Namibia, Nepal, Netherlands, Northern Mariana Islands, Pakistan, Panama, Paraguay, Peru, Philippines, Poland, Portugal, Reunion, Russia, San Marino, Saudi Arabia, Slovakia, South Africa, Spain, Spain Canary Islands, Sri Lanka, Swaziland, Switzerland, Taiwan, Thailand, Turkey, Turkmenistan, United Arab Emirates, Uruguay, Venezuela, Vietnam Countries included in the Zone 1 and Zone 2 Selected Countries lists may change from time to time, see http://vodafone.com.au/internationalcountries for list of current countries. Excludes premium services, special and overseas free phone numbers and video calls. Calls charged in per minute increments.

Prices include GST. For details of all rates go to vodafone.com.au



vodafone

Other information

My Vodafone	Head to myvodafone.com.au to setup your username and password. Then you can keep track of your data usage and make changes to your account.
While overseas calls, TXT, PXT & data usage will cost more	If you are travelling overseas and want to use your Vodafone Prepaid Phone, you will need to activate International Roaming. You can deactivate the setting if you want to at any time. International Roaming rates are charged differently than usage at home, so before you travel you should check roaming rates to understand what you'll be charged. For more info on Vodafone's roaming rates visit vodafone.com.au/roaming
We're here to help	For any problems jump on to support.vodafone.com.au to find answers fast. Otherwise, call us on 1300 650 410 or 1555 <i>from</i> your Vodafone phone so we can assist you. If after speaking with us you are not happy with the outcome you may also contact the Telecommunications Industry Ombudsman on 1800 062 058 or go to tio.com.au
Coverage	The quality and availability of some services may vary depending on your location, your phone, network congestion, network coverage or if you are roaming. For more info visit <u>vodafone.com.au/coverage</u>

For info on other plans visit vodafone.com.au/cis.

To view the full terms and conditions for this plan visit vodafone.com.au/terms